



UNITED REPUBLIC OF TANZANIA
MINISTRY OF ENERGY
ENERGY AND WATER UTILITIES
REGULATORY AUTHORITY
(EWURA)



PUBLIC NOTICE

A CALL FOR STAKEHOLDERS' VIEWS ON AN APPLICATION FOR MULTI-YEAR WATER SUPPLY AND SANITATION TARIFFS SUBMITTED BY TANGA WATER SUPPLY AND SANITATION AUTHORITY (TANGA WSSA)

On 16th June 2026, EWURA received an application from Tanga Water Supply and Sanitation Authority (Tanga WSSA) requesting approval of multi-year water supply and sanitation tariffs. After confirming that the application met the required criteria, EWURA accepted it for review on 22nd June 2026. Table 1 to Table 6 present the tariffs and fees proposed by Tanga WSSA for financial years from 2026/27 to 2030/31.

Table 1: Current and Proposed Metered Water Tariffs (TZS/m³)

Service Area	Customer Category	Consumption (m ³)	Current Tariff	Proposed Tariffs				
			2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Tanga City	Domestic	0-5	1,710	3,000	3,170	3,240	3,330	3,460
		>5-10	1,805					
		>10-30	1,995					
		>30	2,285					
	Institutional	0-5	1,710	3,530	3,730	3,810	3,920	4,070
		>5-10	1,805					
		>10-30	1,995					
		>30	2,285					
	Commercial	0-10	2,095	3,700	3,900	3,990	4,110	4,270
		>10-30	2,285					
		>30	2,485					
	Industrial	0-30	2,190	4,180	4,420	4,520	4,650	4,830
		>30	2,675					
	Kiosk	All	690	1,500	1,590	1,620	1,670	1,730
	Bulk Customers			3,760	3,960	4,060	4,170	4,330
Muheza Town	Domestic	0-10	1,150	3,000	3,170	3,240	3,330	3,460
		>10	1,250					
	Institutional		1,300	3,530	3,730	3,810	3,920	4,070
	Commercial		1,400	3,700	3,900	3,990	4,110	4,270
	Industrial		1,400	4,180	4,420	4,520	4,650	4,830
	Kiosk		1,000	1,500	1,590	1,620	1,670	1,730
Pangani Town	Domestic	0-5	1,000	3,000	3,170	3,240	3,330	3,460
		>5-10	1,200					
		>10-30	1,400					
		>30	1,500					
	Institutional	0-30	1,200	3,530	3,730	3,810	3,920	4,070
		>30	1,500					
	Commercial	0-30	1,300	3,700	3,900	3,990	4,110	4,270
		>30	1,500					

Service Area	Customer Category	Consumption (m ³)	Current Tariff	Proposed Tariffs				
			2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
	Industrial		-	4,180	4,420	4,520	4,650	4,830
	Kiosk		1,500	1,500	1,590	1,620	1,670	1,730

Table 2: Current and Proposed Sewerage Tariffs (TZS/m³)

Customer Category	Current Tariff	Proposed Tariffs				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Domestic	500	800	900	1,000	1,100	1,200
Institutional	900	1,000	1,100	1,200	1,300	1,400
Commercial	650	1,100	1,200	1,300	1,400	1,500
Industrial	950	1,200	1,300	1,400	1,500	1,600

Table 3: Current and Proposed New Water and Sewer Connection Fees (TZS/Connection)

Customer Category	Current Fee	Proposed Fee				
	2025/26	2026/27	2027/28	2028/29	2029/30	2029/30
Domestic	20% of recoverable expenditure as stipulated in the Water Supply Regulations, 2019	26,000				
Institutional						
Commercial						
Industrial						
Kiosk						

Table 4: Current and Proposed Reconnection Fees (TZS/Reconnection)

Customer Category	Current Fee	Proposed Fees				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Domestic	10,500	15,000	15,000	15,000	15,000	15,000
Institutional	15,000	15,000	15,000	15,000	15,000	15,000
Commercial	15,000	15,000	15,000	15,000	15,000	15,000
Industrial	21,500	15,000	15,000	15,000	15,000	15,000
Kiosk	10,500	15,000	15,000	15,000	15,000	15,000

Table 5: Current and Proposed Cesspit Emptying Charges (TZS/Trip)

Customer Category	Distance from Tanga City Centre	Current Charge	Proposed Charges				
	KM	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
All customers	0-5	50,000	50,000				
	6-10	80,000	80,000				
	11-15	100,000	100,000				
	Above 15	100,000 plus 2,000 for each kilometre in excess of 15 km	100,000 plus 2,000 for each kilometre in excess of 15km				

Table 6: Current and Proposed Sludge/Sewage Disposal Charges (TZS/Trip)

Customer Category	Current Charge	Proposed Charges				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
All customers	10,000	12,000	13,000	14,000	15,000	16,000

Tanga UWASA stated that the proposed tariff adjustment is aimed at strengthening the Authority's financial sustainability to ensure the continued provision of adequate, safe, reliable and quality water supply and sanitation services. The adjustment is necessary to improve liquidity and working capital management, enable timely settlement of obligations to suppliers, contractors and lenders, support planned investments and meet Green Bond commitments. It will also facilitate timely operation, maintenance and rehabilitation of infrastructure, thereby improving service reliability, reducing interruptions and enhancing overall service delivery. This public notice is made pursuant to Section 19(4) of the EWURA Act, Cap. 414, which requires the Authority to issue a notice of inquiry to collect views from stakeholders on the reasonableness of the proposed tariffs and fees. As part of the inquiry process, EWURA will conduct public hearing meetings in the respective areas as indicated in the table below.

Meeting Date	District	Meeting Venue	Time
12-Aug-26	Tanga city	Regal Naivera	10:00 A.M
13-Aug-26	Muheza	TATE Hall	10:00 A.M
14-Aug-26	Pangani	YMCA Hall	10:00 A.M

Stakeholders are invited to submit written comments to the Director General at the Authority's postal address, **Energy and Water Utilities Regulatory Authority, EWURA House, 3 EWURA Street, 41104 Tambukareli, P.O. Box 2857, Dodoma**, by 20th August 2026 for Tanga City, 24th August 2026 for Muheza and 25th August 2026 for Pangani. More details of the application can be obtained from EWURA **Headquarters** in **Dodoma** or from **Tanga WSSA's** offices in Tanga City, Muheza and Pangani.

Issued by:
Director General
Energy and Water Utilities Regulatory Authority